

One Year Limited Warranty

All stile and rail door products manufactured by Acacia Door meet or exceed generally accepted industry standards. Acacia Door warrants that at the time of shipment, each door is fabricated with good material and workmanship and is free of defects which would cause the door to be unfit for the ordinary recommended use. They are warranted for one year from the date of shipment from the factory.

This warranty applies only to doors that have been properly handled, finished and for exterior doors installed with proper overhang. See the Acacia Door Overhang Coefficient requirements.

Should an Acacia Door stile and rail door fail to conform to this written warranty, Acacia Door will, at it's option, either repair the door, ship a replacement door to the distributor or person making the warranty claim in the same condition of fitting or finishing as the door sold to the distributor, or refund the original purchase price paid to Acacia Door. In no event shall Acacia Door pay for the cost of labor, installation or finishing of the replacement door or for any other cost relating to the replacement of the door.

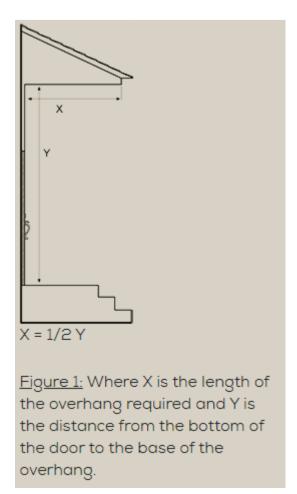
THE FOLLOWING SHALL NOT BE CONSIDERED DEFECTS IN MATERIAL OR WORKMANSHIP AND ARE NOT COVERED BY THIS LIMITED WARRANTY.

- 1. Failure to properly seal the door. All edges must be sealed within 72 hours after fitting and hanging with the integrity of the finish maintained.
- 2. For doors up to 3'6" x 8'0" warp not exceeding ¼" in the plane of the door itself.
- 3. Defects caused by:
 - a. Warp or bow of the frame or jamb in which the door is hung.
 - b. Improper installation such that the door does not swing freely.
- 4. Doors or door components that are not finished and hung in accordance with industry standard Care and Finishing instructions; and/or exposed to direct sun or rain under normal conditions.
- 5. Natural variations in the color or texture of the door.
- 6. Panel misalignment or shrinkage are not considered defects.
- 7. Damage caused by improper handling or on-site storage. Storage damage includes moisture in the doors or extreme dryness due to humidity or the lack thereof.
- 8. The performance or appearance of finishes applied are not covered.
- 9. Expansion of bottom rail due to climate conditions is not considered a defect.
- 10. Damage caused by extreme temperature build-up where a storm door or dark paint or stain is utilized.
- 11. Failure to perform normal homeowner's maintenance, including maintaining the finish.
- 12. Surface checking of hardwoods is considered a natural characteristic and is not covered by this warranty.

- 13. Defects caused by inadequate overhang. See the overhang coefficient requirements.
- 14. Damage or defects caused by house settling or acts of God.

OVERHANG EXPOSURE COEFFICIENT

To help figure out the correct overhang required for your door, there is a simple formula to follow. Y= 1/2 X in most cases. For example, if the measurement from the base of your door to the bottom of your overhang is 10 Feet, then the overhang should be a minimum of 5 Feet Deep. The following illustration and chart should help you in factoring the appropriate exposure for your door.



Claims under this Limited Warranty must be made in writing within the one (1) year period from the date of manufacturing.

Make any claims to: Acacia Door Warranty Claims 887 North Acacia Drive Gilbert, AZ 85233